

# Digital Workplace

## USE CASE:

Global alcoholic beverages manufacturing and marketing company headquartered in Europe



### BUSINESS REQUIREMENT

- Procurement process was decentralized for different countries and locations which posed challenges in visibility, tracking and monitoring as well as the team's productivity
- Different approvals, country-specific procurement, approval and compliance processes adding to inefficiencies and complexity



### SOLUTION

- Entire procurement process was automated with 15 levels of workflow branching on O365 SharePoint
- Single online O365 web application for all global users
- Seamless integration with CRM system to push and pull data
- Extraction of reports at different stages to provide detailed insights
- DocuSign integration to automate the contract signing process for digital/physical signing and records
- SharePoint search to leverage the contract repository search
- Azure Functions implementation for sending email notifications



### BENEFITS

- Improved collaboration and streamlined process reduced manual efforts significantly
- One stop shop for all procurement processes that is completely automated
- Simplified access to Information that helped in building a rich and transparent engagement chain
- Improved discoverability of content that significantly reduced request mail chains