

Digital Workplace

USE CASE:

Multi Group Company based out of Singapore with users spread across 32 countries



BUSINESS REQUIREMENT

Provide centralised tool to manage licenses for users across the group companies



SOLUTION

- XMO - a tool that allows to delegate the user management and license management to localized administrators
- Global admin defines local admins by Business Unit, Country, Location or any unit
- Once the units are defined, subscription licenses from O365 pool can be assigned to responsible local administrator
- The tool will ensure the local administrator can only use the allotted licenses and edit users within the localized region
- All locations have their own AD, centrally synchronized with O365 for ease in managing their user licenses



BENEFITS

- **5000+** users are being managed via the tool efficiently
- Internally costs are billed to groups with valid invoices and utilization reports
- Manage license requests in one place with approvals
- Global Administrators are able to focus on priorities than addressing user requests from other locations
- All locations managing their licenses responsibly and efficiently with transparency in costing
- Distribution lists updated automatically reducing regular check-ups and updates by Global IT